



U.S. Embassy Information for U.S. Citizens in Kosovo

Routine and emergency information from the Embassy is sent to U.S. citizens who register their trips abroad in the Smart Traveler Enrollment Program (STEP).

What is STEP?

The Smart Traveler Enrollment Program (STEP) is a free service to allow U.S. citizens and nationals traveling abroad to enroll their trip with the nearest U.S. Embassy or Consulate.

Benefits of Enrolling in STEP:

- Receive important information from the Embassy about safety conditions in your destination country, helping you make informed decisions about your travel plans.
- Help the U.S. Embassy contact you in an emergency, whether natural disaster, civil unrest, or family emergency.
- Help family and friends get in touch with you in an emergency.
- Create an account and simply add future trips with minimal time or effort.

Stay Informed, Stay Connected, Stay Safe!

U.S. citizens can register at <https://step.state.gov/step/>. If unable to enroll in STEP online, you may also send us the completed form [DS-4024](#) via email to consularpristina@state.gov.

By monitoring the State Department's website, you can find current Travel Warnings, Travel Alerts, Worldwide Cautions, and Country Specific Information for Kosovo. You also can read the "[Traveler's Checklist](#)" on the State Department's website. You also should ask us by [email](#) how YOU can help us stay in contact with fellow U.S. citizens in emergencies by becoming a U.S. Embassy Volunteer Warden.

Your Privacy is Paramount:

All the personal information you provide to us is protected under the Privacy Act of 1974. This law prohibits us from sharing the information with anyone without your written authorization. Certain exceptions exist, such as when we need to share information on a limited basis in order to protect your safety and welfare in extreme circumstances.

U.S. Embassy Pristina Contact:

Contact the Consular Section at consularpristina@state.gov for the fastest response to your American Citizen Service inquiries.

The U.S. Embassy in Pristina, Kosovo is located at 30 Nazim Hikmet St. Arberia/Dragodan, 10000 Pristina and is open between 8:00 a.m. - 5:00 p.m., (381) 38-5959-3000.